

How We Make Sure Your Data is Completely Gone

When you donate a device, the most important question is simple: “Is my data really gone?”

The answer is yes—and here’s exactly how we do it.

Step 1: We Track and Prepare the Device

Every donated device is logged and tracked before anything happens. This ensures that nothing is missing and every device is handled properly.

Step 2: We Fully Wipe the Device (Not Just Delete Files)

Deleting files or resetting a device isn’t enough, data can still often be recovered. Instead, we use professional-grade tools to:

- Completely erase the device
- Overwrite all data with new, random data
- Remove any trace of previous information

This process makes the original data unreadable and unrecoverable

Step 3: We Verify the Data is Gone

After wiping, we check and confirm that the data has been fully removed. If it’s not perfect, we don’t move forward.

Step 4: If It Can’t Be Safely Wiped, We Destroy It*

If a device is damaged or can’t be securely erased, we don’t take risks. We physically destroy the device using methods designed to make the data on it impossible to recover.

Step 5: We Document Everything

Every device goes through a documentation process, including what device it was, how it was wiped or destroyed, and when the process was completed. In lieu of a formal certificate of data destruction, each device is labeled with a Data Destruction Verification label, noting the date and the InnoTek technician who completed the process. This ensures accountability and consistency every time.

What This Means for You

- Your data is **permanently erased**
- Nothing is reused until it’s verified clean
- If it can’t be wiped safely, it’s destroyed

You can donate with confidence knowing your information is fully protected.

**Please note: We are requesting donations of WORKING devices. While we will destroy devices if necessary for security, our goal is to place as many as possible into the hands of those who need them.*